

House Rules

These house rules are intended to make your visit to our house as pleasant as possible. They are binding for all visitors and staff. By entering the building, you acknowledge our rules and regulations and all other arrangements made to maintain operational safety.

Our first priority is the principle of courtesy and respect, both towards our guests and our staff. Observing these house rules is therefore in your own interest. We take criticism seriously, but also welcome suggestions and ideas for improvement to our email address info@stiftung-hausschminke.eu.

Entrance fees and opening hours of the Schminke House are available on our website under www.stiftung-hausschminke.eu/en/ or at our service desk. Visiting hours normally end at 5 pm. Closing time starts at 4:45, last admission is at 3:45 pm. The house may be partially or completely closed to visitors in times of overcrowding or for other reasons.

General rules

- 1) Our staff are there to ensure that the house rules are adhered to. We kindly ask you to follow their instructions. If house rules or instructions are not followed, we reserve the right to evict you from the property. In the event that you are asked to leave the house, the entrance fee will not be refunded. In case of repeated disregard of our house rules we reserve the right to issue a house ban.
- 2) The Schminke house is a valuable architectural landmark. We ask you to take good care of the house, the garden and the exhibition during your visit or stay. You are liable for all damages caused by your behaviour. Please contact our staff if have caused any damage. Adults supervising children are liable for damages caused by them.
- 3) The garden is part of our protected architectural landmark. Please understand that the garden can only be visited in connection with the house and after payment of the entrance fee. Please also watch your children outside of the house. Do not pick flowers, damage plants or throw anything into the ponds. We keep sheep on our meadow orchard during the summer. Please respect them, do not disturb or feed them, and keep a safe distance from the electric fence.
- 4) Smoking is not allowed anywhere in the house. Please use the ashtrays outside.
- 5) To protect the exhibition, carrying and consuming open food or beverages are not permitted.
- 6) Animals are unfortunately not allowed to enter the house for hygienic reasons. Dogs can be leashed outside. Ask our staff for a dog bowl with water.
- 7) You can use our cloakroom for large bags and backpacks and the umbrella stand near the entrance. The cloakroom is not attended and the Schminke house foundation assumes no liability for lost or stolen items. We therefore advise you to take valuables with you or contact our staff.



8) Taking pictures for private purposes is allowed after payment of the entrance fee. You must, however, respect the privacy of other guests and our staff. Commercial photography requires the written consent of the Schminke house foundation. Please inquire by email: info@stiftung-hausschminke.eu

9) Teachers, youth group leaders and legal guardians are asked to ensure that the children and teenagers under their care behave appropriately. We cannot release you from your duty of supervision. Please make sure that your children are not running around in the house. Sliding down the stair railing is not allowed.

10) Children under 10 years must be accompanied by an adult.

11) If you find lost items in the house, please hand them over to our staff.

12) If a theft is suspected, our staff is authorized to close all exits other than the main entrance in order to check all visitors.

13) Only employees of the Schminke house foundation are authorized to conduct guided tours through the museum.

14) Promotional activities, distributing leaflets, handouts and similar are only permitted with the prior written consent of the Schminke house foundation.

Our overnight guests are asked to observe the following additional regulations:

15) All legal provisions on data privacy, child and youth protection must be observed when using our free WIFI. We are obliged to report violations to the authorities.

16) Please separate your waste. You can find the respective waste bins in the kitchen.

17) Our neighbours will appreciate your adherence to the quiet hours between 10 pm and 7 am.

18) Please don't give the keys assigned to you to others. Report lost keys immediately. Guests are liable for the costs of replacement. Please remember to close all windows and lock all exit doors when you leave the house.

19) For safety reasons, it is not possible to charge electric cars via the sockets in the Schminke house. The electrical engineering in the house is not designed for charging processes with continuously high outputs. The nearest public charging point is about 1km at Neumarkt 5 in Löbau.

20) If a fire occurs, leave the house immediately following the marked emergency exits, and call the fire department at 112. Please also inform the house management under the provided emergency number.

Effective 01/07/2020

