

A Tour of the Schminke House – General Terms and Conditions

We are pleased that you would like to take advantage of the unique opportunity to experience the Schminke house designed by Hans Scharoun up close. Depending on availability, individual tours can also be organized from Monday to Sunday outside of the regular opening times. Please note that for organizational reasons, a booking must be made 14 days in advance of the desired date. The tour with our guides takes about one hour and leads through the entire house. The Schminke house foundation reserves the right to exclude individual rooms from the tour.

We ask you to take good care of the house, the garden and the exhibition during your visit or stay. You are liable for all damages caused by your behaviour. Please contact our staff if you did cause any damage. Most of the time, these matters can be resolved quickly and easily through liability insurance. Supervising adults are responsible for the children in their care both indoors and outdoors. Please make sure to stay with your group during the tour.

To protect the exhibition, carrying and consuming open food or beverages and smoking are not permitted. Animals are unfortunately not allowed to enter the house for hygienic reasons. Dogs can be leashed outside. Ask our staff for a dog bowl with water.

Booked tours can be cancelled free of charge up to two weeks before the date if you are unable to attend. Please understand that if you cancel at short notice or if you fail to show up for the tour without prior notification, a cancellation fee of 25 € per guide will be charged. In the event of a delay of up to 30 minutes, the Schminke house foundation reserves the right to shorten the duration of the tour by the corresponding time. In the event of a delay of more than 30 minutes after the agreed upon time, the tour is deemed to have been canceled for a fee and will no longer be carried out. A cancellation by the lessor cannot be ruled out one hundred percent for reasons of force majeure. In this case, we will inform you immediately and help you find an alternative date or refund any down payments already made.

Our staff are there to ensure that the house rules are adhered to for the benefit of our guests and to protect the structure. We kindly ask you to follow their instructions. If house rules or instructions are not followed, we reserve the right to evict you from the property. In the event that you are asked to leave the house, the entrance fee will not be refunded.

With payment of the deposit you accept the present accommodation information, general terms and conditions, and our house rules. If you have any further questions, please do not hesitate to contact us by email at info@stiftung-hausschminke.eu or at the following telephone number: +49 3585 – 862133

We wish you a wonderful stay!

Your team at the Schminke house foundation.

